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Nebraska and Iowa Chapters of  
Healthcare Financial Management Association

## Aggressively Improve Costs and Throughput Using Lean Six Sigma

February 16, 2006  
Ameristar Casino Hotel  
Council Bluffs, IA

# Lean Six Sigma

Has your organization attempted to reduce costs but only realized short-term results?

Have patient care and ER throughput and capacity constraints become a serious issue for your hospital?

Using Lean Six Sigma, it is possible to significantly bring ~ *and keep* ~ costs down and improve patient care and ED capacity by 5 to 15 percent. Lean Six Sigma is an innovative approach to reducing costs and optimizing throughput while maintaining or enhancing quality through the systematic removal of process waste and delays. Using real-life case studies, you'll learn about various cost-reduction methods and how staff core competencies and organizational resources affect cost reduction. As a result of this program, you will be able to develop and implement a tailored action plan to quickly reduce your costs and sustain those reductions while improving quality and reducing medical errors.

## Program Objectives

- Seven key concepts of aggressive cost reduction
- Sixteen practices for initiating rapid cost position improvement identified in the "Good to Great in Healthcare" research
- The relationship between medical errors, process waste, waits and delays, and lost productivity and cost recovery
- The seven types of waste and eight proven techniques to remove waste, optimize throughput and recover associated costs
- How to formulate three to five year strategic process goals for both waste removal and cost recovery (the strategic "Magic Moment" spreadsheet)

*featured speaker*

## Chip Caldwell

### President of Chip Caldwell & Associates

Chip Caldwell, President of Chip Caldwell & Associates, is an executive team performance coach. He specialized in Lean Six Sigma strategy deployment of clinical and systems quality improvement and cost reduction initiatives in medical centers, extended care facilities, integrated health systems, and health plans. A former HCA hospital CEO and worldwide executive vice president of Juran Institute's Healthcare Practice, he served on the Baldrige Foundation Board Support Team and was the healthcare representative on the U.S. Quality Council in 2000. Mr. Caldwell is an internationally recognized speaker as well as the author of three books on medication errors, cost reduction, and quality management.

## Registration

Name / Title \_\_\_\_\_  
Organization \_\_\_\_\_  
Address \_\_\_\_\_  
City/State/Zip \_\_\_\_\_  
Phone / Fax \_\_\_\_\_  
Email \_\_\_\_\_

Please send payment and registration no later than **February 6, 2006** to:

Carol Friesen  
Boone County Health Center  
723 West Fairview Street  
Albion, NE 68620  
[friesen@boonecohealth.org](mailto:friesen@boonecohealth.org)  
402-395-3213 (phone)  
402-395-3252 (fax)

Please make checks payable to  
Nebraska Chapter HFMA.

## Cost and Agenda

The cost for the seminar is \$90. *(This fee includes the continental breakfast, lunch and social hour.)*

Registration and continental breakfast will begin at 9:00 am

Mr. Caldwell will speak from 9:30 am until 12:30 pm; and then from 1:30 pm until 4:30 pm

Social hour will immediately follow the conference.

## Room Reservations

A small block of rooms (both non-smoking and smoking) has been reserved until **January 25, 2006** for the evening of February 15<sup>th</sup> at the cost of \$109 plus tax per night. Please call 712-328-8888 or 877-IM A STAR for reservations. Please reference Group Code # HFMA215 when making your reservations.

Ameristar Casino Hotel  
2200 River Road, Council Bluffs, IA  
I-29 Nebraska Avenue Exit



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