

The E-Factor: How Engaged Patients, Clinicians, Leaders, and Employees will Transform Healthcare

Presented by: Craig Deao, MHA of the Studer Group

Wednesday, June 6, 2018

Holthus Convention Center

3130 Holen Avenue, York, NE (1/2 mile North of Interstate 80)

Agenda:

8:45 a.m.	Registration & Refreshments
9:30 a.m.	The E-Factor
12:30 p.m.	Lunch
1:15 p.m.	Roundtable Discussion
2 p.m.	Summary and Adjourn



Craig Deao, MHA is a highly regarded national speaker on leadership, engagement, quality and patient safety. He works with medical staffs and healthcare executives to create highly reliable organizations where employees want to work, physicians want to practice and patients want to receive care. He also co-led the organization's journey to become a recipient of the Malcolm Baldrige National Quality Award in 2010. In 2016, Craig harnessed his field experience in healthcare to author the book, "The E Factor: How Engaged Patients, Clinicians, Leaders, and Employees Will Transform Healthcare." In addition to his full-time work with Studer Group and Huron, he serves as faculty for the American College of Healthcare Executives (ACHE).

This educational activity is jointly provided by:



Sponsored by:  **hfma** nebraska chapter
healthcare financial management association

The E-Factor: How Engaged Patients, Clinicians, Leaders, and Employees will Transform Healthcare

Audience

Nurses and Hospital Leaders.

Disclosure Information

No conflicts of interest were identified for any member of the planning committee or presenter.

Continuing Education Credit

Nurses: 3.75 contact hours awarded.

Bryan Medical Center is an approved provider of continuing nursing education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

MW MSD Provider Approval# **NE618-5-137**

All healthcare providers are responsible for determining that the educational hours awarded will be accepted by their licensing agency or certifying body. Program length is 225 minutes.

Successful Completion Requirements

Participants must sign in as specified at the educational activity, remain throughout the program, and participate in all group activities in order to receive a certificate of completion. Hours will not be adjusted.

Evaluation and CE Certificate

You will be asked to complete an online evaluation following the conference. A Certificate of Completion will be available for print upon completion of the evaluation. Additional information will be provided at the conference.

Registration Information

Registration deadline: May 23, 2018. No walk-ins please.

Registration Fee: \$50. Please register at www.bryanhealth.org/HHA.

PLEASE NOTE: There will be no refunds although substitutions will be permitted.

Questions

Please contact Shauna Burk 402-362-0445 Shauna.Burk@yorkgeneral.org or Margaret Woeppel 402-481-4197 Margaret.Woeppel@bryanhealth.org.

For special dietary needs, please email Shauna.Burk@yorkgeneral.org